

<p style="text-align:center">PASSING WORKSHOP A Tool for Analyzing Service Quality According to Social Role Valorization Criteria October 30 – November 4, 2011</p>

The WV Developmental Disabilities Council is pleased to be able to offer the introductory PASSING workshop for the third time in WV! This workshop will be led by members of the Safeguards Initiative and the SRV Implementation Project.

WHEN: Sunday, **October 30**, 6:00PM through Friday, **November 4**, at approximately 3:00PM. **Registration Deadline is September 30.**

WHERE: The Blennerhassett Hotel, 320 Market Street, Parkersburg, WV 26101

PREREQUISITE: In order to attend this workshop, participants must have attended, in full, a previous introductory SRV training workshop of 3 or 4 days.

DESCRIPTION OF WORKSHOP: This workshop will orient participants to many critical issues affecting quality in human service provision, including: a deeper awareness of the identities and needs of the people served; the means to apply positive service ideologies and practices on their behalf; the elements of ideal service performance in regard to SRV, and; the key requirements for social image enhancement and personal competency enhancement to support valued social roles for people.

The four primary goals of the workshop are to: (a) help participants learn how to apply the principles of SRV to help address societal devaluation, (b) train participants in the implications of SRV to human services, (c) enable participants to begin to develop competency as PASSING raters, and (d) begin to identify and train potential raters and leaders for SRV implementation.

Participants in this workshop are organized into teams (small work groups) under the direction of the workshop senior trainer and team leaders. The teams will assess two practicum sites which have agreed to be available during the workshop for this purpose.

On Monday morning, following a brief overview of PASSING application guidelines, teams meet to prepare for their two practicum assessments. The first is

usually a residential service, and the second a day program of an educational, habilitational, or similar nature. The teams begin their first practicum assessment early in the afternoon on Monday, with an interview of service staff, a visit to the service site, and meetings with service recipients. These activities will continue through the evening of the first day. Subsequently, after the visit to the service site, participants spend approximately 2-3 hours completing individual ratings.

Beginning on Tuesday morning, the team meets for an extended “conciliation” session during which PASSING ratings are analyzed and discussed, and a team consensus on the service’s performance is attained. A similar schedule is followed on the next two days for the teams’ assessments of their second practicum sites.

On Friday, the teams meet to clarify final points on PASSING, share their experiences, and evaluate the workshop.

Special Note: This workshop sets high expectations for participants. It requires an extensive commitment of one’s time and energy, and a willingness to apply oneself to the task at hand. The first three workshop days will be very long, involving teamwork/discussion sessions lasting into the late nights. Thus participants are advised to arrive well rested, and plan to forego all outside involvement during the workshop. (For this reason, we request that participants not bring beepers, cell phones, computers, etc. to the workshop.)

Participants must arrive in time to attend the opening session, starting promptly at 6:00PM on Sunday, and plan to stay throughout the entire workshop.

No one should register for this workshop who plans to miss any part of it. Consequently, participants should advise associates, employees, family members, and relevant others that the demands of the workshop will necessarily mean that participants will, for all practical purposes, be unable to be available for other activities the entire week. It should be noted that most participants in previous PASSING workshops remark that these are among the more demanding ones they have attended, but express little dissatisfaction with the fact, and instead appreciate the workshop’s rigor and high level of engagement.

REGISTRATION INFORMATION

The WV DD Council has made the commitment to underwrite more than 90% of the cost of presenting this important training so that as many of you as possible will be able to take advantage of it. The **registration fee is \$300**, and covers the purchase of a PASSING Manual and meals, including Sunday evening dinner, which is the beginning of the workshop. If you have attended previously and have a PASSING Manual to use, the registration fee is \$250.

Hotel Reservation Information

A block of rooms has been set aside at the Blennerhassett Hotel – the workshop site. The rate will be \$77/night for a room with 2 double beds. You will need to call **304.422.3131 OR 800.262.2536** to get a room in the block **by September 30 to get a room in the block.** You can find other details you may wish to know about the hotel by visiting the website: <http://www.theblennerhassett.com/>

CEU Information

For Social Work CEUs: Please contact the Workshop Coordinator prior to the registration deadline if you will be requesting CEUs.

Meals

Workshop participants will be eating meals as a group from a planned menu. For this reason, please contact the Workshop Coordinator prior to the registration deadline if you have special dietary requirements (such as vegetarian) so the hotel can plan meals accordingly.

Other Workshop Details

Upon receipt of paid registration, you will be mailed a confirmation letter with the PASSING Manual (which you should read through prior to arriving), directions to the workshop, and other relevant information. **Participants must bring the PASSING Manual with them to the workshop.**

If your agency needs to be invoiced for payment, please contact the workshop coordinator immediately so that arrangements can be made and you can receive the PASSING Manual in time to prepare for the training.

If you have particular questions at this time, you may contact the workshop coordinator, Linda Higgs, at (304) 558-4884, or by e-mail at Linda.S.Higgs@wv.gov.

REGISTRATION DEADLINE: September 30, 2011

REGISTRATION FORM

NAME: _____

ADDRESS: _____

PHONE: _____ E-MAIL: _____

AGENCY (if applicable): _____

REGISTRATION FEES:

_____ Workshop registration.....\$300.00* (or \$250 if you have a Manual)

*Fee includes \$50 for PASSING Manual and meals.

CHECKS MUST BE MADE PAYABLE TO COMMUNITY ACCESS, INC.
Do not make checks payable to the DD Council. Credit cards cannot be accepted.
Individuals will be registered when payment is received.

THIS REGISTRATION FORM WITH PAYMENT SHOULD BE MAILED TO:
WV DD Council
110 Stockton Street
Charleston, WV 25387

REGISTRATION DEADLINE: September 30, 2011